

City of Berkley-Parks & Recreation

SENIOR VAN SERVICE

The City of Berkley Transportation Service is excited to bring you new and improved changes. Trips to doctors, pharmacies, salons, shopping centers and more have never been easier. Please take a moment to read the guidelines, which will make your next van ride, or making reservations, a breeze.

Our van is funded and operated through the joint efforts of the City of Berkley, Michigan Department of Transportation and Beaumont Hospital.

- Service is available to Berkley residents who are 50 years of age or older, retired or semi-retired.
- A suggested donation of **\$3** each way is recommended.
- Van reservations must be made **Monday through Thursday from 9:00 am to 11:30 am.** Requests will **NOT** be accepted at any other time.
- Call 248.658.3470 and ask for 'transportation' for reservations.
- Reservations for doctor appointments can be made two months in advance to ensure your first choice of ride time. **Doctor's appm't take priority.**
- All other reservations must be made a minimum of one week in advance.
- You must give the **address, phone number** and name of your destination to the transportation dispatcher, as well as your own address and phone number. Indicate if you have special needs when arranging your ride.
- Meijer trips are Tuesdays at 8:30 am for Berkley residents outside Oxford Park Towers, and Thursdays at 10:00am for Oxford Park Towers residents. Please limit your groceries to **five** bags.
- Rides are given **Monday through Friday, 8:30 am-4:00 pm** with **NO** exceptions. You must phone driver for return pick-up by 4:00 pm at 248.361.0905.
- Call the transportation dispatcher with any cancelations prior to your scheduled pick-up day.
- **NO CHANGES OR ADDITIONS WILL BE MADE THE DAY OF TRANSPORTATION OTHER THAN CANCELATIONS. DO NOT ASK DRIVER TO ALTER THE SCHEDULE.**
- Due to traffic and special assistance demands, give the driver a **fifteen minute** window with regard to your scheduled pick-up time.

The van is equipped with a lift for wheelchairs, yet houses must be accessible by ramp. Seatbelts are mandatory when being transported. This is an assisted transportation program. Drivers will assist passengers from their home to the van, and they will also help carry grocery bags. Transportation services outside of the City are limited to areas within the boundaries identified on the map below.

